



# Booth Centre

## Support for People from Abroad

### Information Sheet 1



The British Red Cross supports vulnerable refugees and asylum seekers. Please call 0161 888 8932 or email [GMRS@redcross.org.uk](mailto:GMRS@redcross.org.uk). You can also visit their website: <https://www.redcross.org.uk/about-us/what-we-do/how-we-support-refugees>. They may be able to help if you are a refugee or asylum seeker who has been trafficked: please email [antitrafficking@redcross.org.uk](mailto:antitrafficking@redcross.org.uk) for more support. You can get help throughout the pandemic as a refugee if you are lonely, worried or need help with food or medication, by calling their dedicated helpline on 0808 196 3651. This line is open 10am - 6pm every day.



Migrant Help can advise and give information on applying to the EU Settlement Scheme including:

- What the EU Settlement Scheme is
- What criteria you need to meet
- How to make an application
- What documents you will need to apply
- What type of status you are eligible for
- Completing application forms

The service is available to people from the following groups:

Gypsy/traveller and Roma communities

Vulnerable individuals, including those who are:

- homeless
- elderly
- suffering with disabilities/serious health conditions
- victims of domestic abuse
- victims of modern slavery and human trafficking
- adults who have left care


For general information about Migrant Help's EU Settlement Scheme (EUSS) Advice and Guidance, please contact the EUSS Engagement and Outreach Manager, Primrose Muparutsa, on [primrose.muparutsa@migranthehelpuk.org](mailto:primrose.muparutsa@migranthehelpuk.org).

Migrant Help also has support available for people seeking asylum through this free helpline number:

**0808 8010 503**



The Boaz Trust works to end destitution amongst asylum seekers and refugees in Greater Manchester by providing safe accommodation and holistic support. You can find out more about the Boaz Trust on their website: [www.boaztrust.org.uk](http://www.boaztrust.org.uk). To contact them directly you can email them at [info@boaztrust.org.uk](mailto:info@boaztrust.org.uk) or phone them on 0161 202 1056. Leave a message with your name, telephone number and preferred language and they will call you back. This page of their website also gives more contact methods: <https://www.boaztrust.org.uk/pages/3-contact-us>.



# Booth Centre

## Support for People from Abroad

### Information Sheet 2



Europaia is a charity committed to supporting and empowering European nationals who have come to live and work in Greater Manchester. Europaia is continuing to carry out all meetings and support services online and on the telephone. The team is working from home to ensure access to all their services. Please phone 0333 3058 570 or email [support@europaia.org.uk](mailto:support@europaia.org.uk).

Europaia can support with:

- How to apply for and deal with complications in Welfare Benefits and advice
- Accompany you to important appointments
- Communicate on your behalf
- Give advice on problems with utility providers (gas electric, water, employer's, school, etc.)
- Legal Surgery
- How to report Hate Crime and Hate incidents experienced by yourself or someone else you know (anonymously if required).



Rainbow Haven supports refugees, asylum seekers and vulnerable migrants. Because of the Coronavirus health emergency, Rainbow Haven's buildings are now closed, but they can still help you if need advice or support. You can contact them by telephone on 0161 370 3472. Please leave a message with your name, telephone number and preferred language and they will call you back. Alternatively, send an email containing your name, telephone number and preferred language to [info@rainbowhaven.org.uk](mailto:info@rainbowhaven.org.uk). You can also check out their website on <https://www.rainbowhaven.org.uk/>



Greater Manchester  
**IMMIGRATION AID UNIT**

GMIAU offer the following services to the communities of Greater Manchester:

- Immigration Advice
- Asylum and housing support
- Supporting children and young people
- Supporting women at risk
- Supporting families with no recourse to public funds
- Refugee family reunion project

If you would like to access this service please call 0161 740 7722 between 11am and 3pm, Monday to Friday. You can also email your enquiries to [info@gmiau.org](mailto:info@gmiau.org).

If you need to apply to the EU Settlement Scheme, please speak to a member of the Booth Centre staff to get an appointment with an adviser from the GMIAU.