



Manchester's Emergency Accommodation Standards

Privacy, security and dignity

Wherever possible any new Emergency Accommodation should provide the choice of a single room with the vision that by 2022 this will be available to all. Emergency Accommodation should be available on the day that people need it and should be suitable for people's specific needs.



Access to Support

Everyone staying in Emergency Accommodation should have access to support, including help to move on to supported or permanent accommodation. There should be enough suitable Emergency Accommodation for people with complex needs including appropriate mental health support.

Environment

Emergency Accommodation buildings should be of a high quality and promote wellbeing. The environment should be clean and appropriate to facilitate good health.



Delivery

Services should be designed, commissioned and evaluated in a process that includes people who are using the service and incorporates relevant data to ensure responsiveness to changing needs. All workers should be supported and trained to a high standard.

If you would like a full copy of Manchester's Minimum Standards for Emergency Accommodation please ask a member of staff, they are also available at mhp.org.uk