



# Booth Centre

**Information about how to get into accommodation  
for people who are homeless in Manchester  
October 2020**

## How to get into accommodation

**Phone Manchester City Council's Housing Options Team on 0161 234 4692 (Monday to Friday 9-4.30) and ask for a homelessness assessment.**

They will ask you a series of questions to see if you are eligible for help, if you have a priority need, how you became homeless and if you have a local connection to Manchester. If you meet all the conditions you will be provided with temporary accommodation straight away, if not then they will provide you with advice and assistance. They will provide you with a Personal Housing Plan to help you get into accommodation.

**Out of Hours Support (Weekends and after 4.30pm on Monday to Friday):  
Contact 0161 234 5001**

## How to appeal

If they don't provide you with accommodation you can appeal the decision by contacting Shelter on 0344 515 1640 or the Greater Manchester Law Centre on 0161 769 2244 Monday to Friday between 9am and 5pm. People are often turned down initially but are provided with accommodation when they appeal.

## If you are between 18 and 25 years old

**Contact Centrepoint**

Call their free helpline  
on 0808 800 0661  
Monday to Friday  
9am – 5pm.

## If you are sleeping rough

You can also get more support from

**Manchester City Council's Outreach Team**

They provide street based outreach seven days a week, offering advice, support and referrals to housing. Telephone contact is available Monday to Friday from 9.00am to 4.30pm on 0161 234 5339 or email [roughsleepersteam@manchester.gov.uk](mailto:roughsleepersteam@manchester.gov.uk)

## If you have just come out of prison

**Contact On The Out**

[info@ontheout.org](mailto:info@ontheout.org)  
07452 809664 / 07853460206

## Asylum Seekers & Refugees

If you are going through or have been through the asylum process, then ask for a leaflet about the specialist organisations that can help.

## If you are an EU migrant

**Contact the Booth Centre  
for specialist help**